



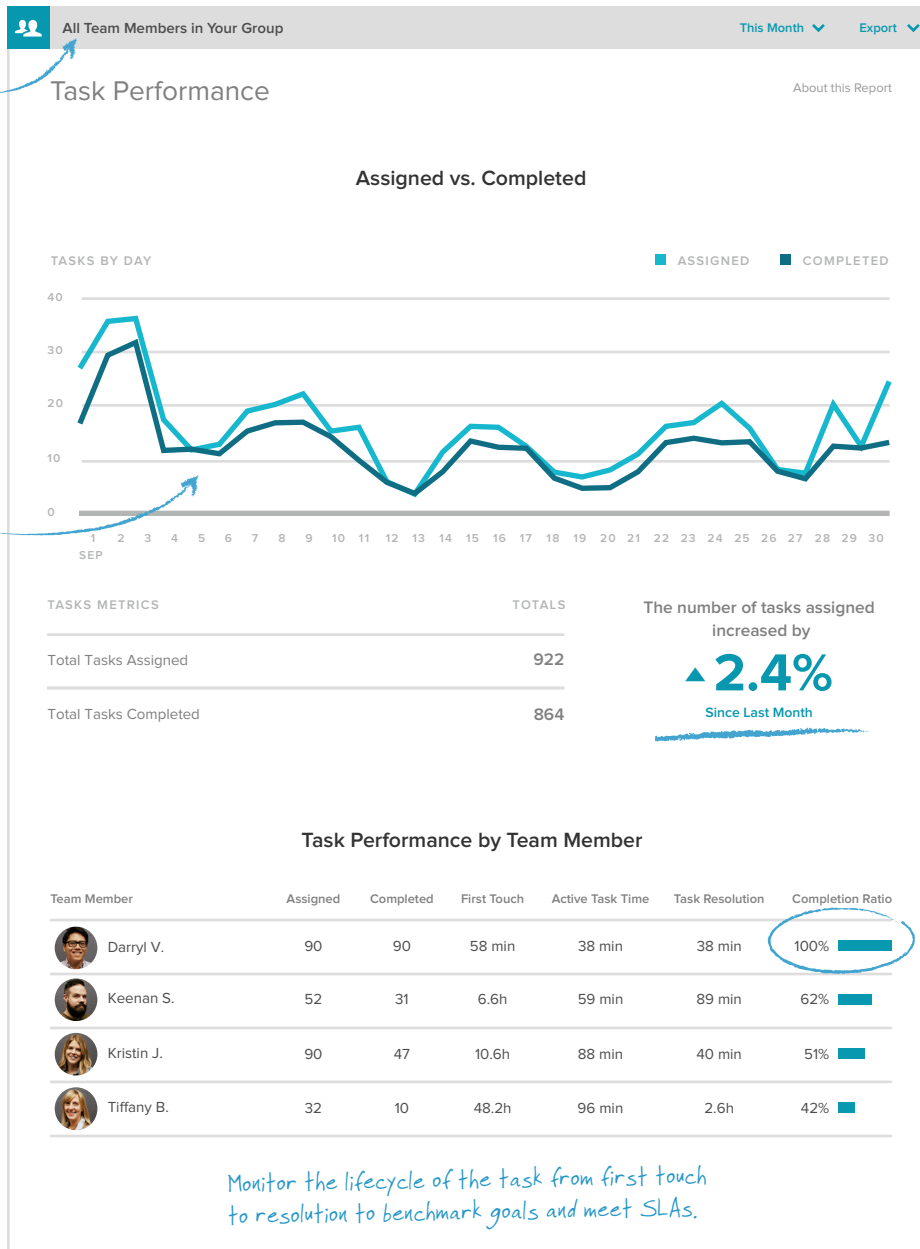
GETTING STARTED WITH THE

Task Performance Report

Measure team and user productivity around
the use of Tasks in the Smart Inbox.



sproutsocial



Analyze users across your account for a team-wide overview of productivity.

Quickly compare how many tasks are being assigned versus completed on a daily basis using the chart.

Is your business affected by seasonality? Use Tasks to understand if your team was more or less busy, comparatively. Understand if your team is delegating more or fewer Tasks in the Smart Inbox.

Track task performance at the user level to understand which team members are most—or least—efficient.

Monitor the lifecycle of the task from first touch to resolution to benchmark goals and meet SLAs.